Rochester, NY - 14623
(518)-360-5159
munyaoangelica@gmail.com

ANGELICA MUNYAO

Capable. Compassionate. Creative.

www.linkedin.com/in/angelica-munyao-974b9591
angmun.github.io

SKILLS

- **Software: (Proficient)** HTML5, CSS, JavaScript (ES6), React.js, Redux, Python, Git **(Familiar)** LaTeX, Inkscape, Figma, Miro, PHP, SQL
- **Soft skills:** Empathy, Problem-solving, Teamwork, Written Communication, Customer Service
- **Languages:** Conversational Chinese

EDUCATION

Rochester, NY	Rochester Institute of Technology, MS	August 2019 – Present

- **Major:** Human-Computer Interaction   **Certification:** Web Development Advanced Certificate
- **Selected Coursework:** Foundations of Web Technologies
- **Anticipated Graduation:** December 2021

Canton, NY	St. Lawrence University, BS	August 2014 – May 2019

- **Majors**: Mathematics and Computer Science   **Minor**: Chinese Studies
- **Selected Coursework**: Data Structures, Programming Languages, Algorithms, Graph Theory, Android Development, Artificial Intelligence, Theory of Computation

WORK EXPERIENCE

Frontend Software Engineering Co-op	HubSpot, Inc.	June 2020 – December 2020

- Implemented features and bug fixes to improve UX in the design manager using React/Redux with Jasmine for unit testing, consuming HubSpot APIs for backend services and referencing the CANVAS design system for UI implementation
- Set up modal for theme "copy to a different account" action, updating state to track API responses and errors, implementing UI from provided design mockups, handling error communication and updating unit tests
- Supported colleagues on CMS developer experience team through regular code reviews on GitHub, solution discussions on Slack and in weekly Zoom meetings

St. Lawrence University Public Interest Corps Intern	St. Lawrence County Community Development Program (CDP)	June 2019 – August 2019

- Developed a website for CDP (slccdp.org) using WordPress and provided an attractive, secure, user-friendly platform for communication with community
- Collaborated with executive director and directors of CDP programs to develop informative content on pages
- Established a sustainable marketing and content management schedule with executive director
- Provided documentation for maintenance and update of website and content, written using LaTeX

Setup Room Student Manager	St. Lawrence University, ODY Service Desk	September 2018 – May 2019

- Troubleshot student computer issues and managed work orders for quality and timely resolution, collaborating with fellow setup room workers, service desk technicians and professional staff
- Ensured client satisfaction by following up with clients on their work orders throughout resolution process
- Developed setup room workflow and procedure for improved service, evaluating processes and tool availability with service desk manager
- Trained setup room employees and provided guidance to setup room workers and service desk technicians